

# FileSolve

## in the news



September 28, 2015 08:30 ET

## FileSolve Healthcare Solutions Introduced for Electronic Content Management and Revenue Cycle Management in Healthcare

*Comprehensive Suite of Information Processing and Information Management Solutions That Automate Workflows, Improve Cash Flows, and Create Operational Efficiencies*

CHARLOTTE, NC and NEW ORLEANS, LA--(Marketwired - Sep 28, 2015) – FileSolve, a division of Patterson Pope and leading provider of information governance solutions, has introduced FileSolve Healthcare Solutions. This week at the 2015 AHIMA Convention and Exhibit (September 26-30, New Orleans Convention Center, New Orleans, La.), FileSolve introduced its comprehensive suite of information governance solutions that address the entire spectrum of information processing and management needs of healthcare organizations to enable better outcomes and financial efficiencies.

Health information management (HIM), whether paper- or digital-based, is highly complex. Improving patient care and revenue cycle management requires information processing and governance solutions that support existing healthcare information systems (HIS) and enterprise resource planning (ERP) platforms and plans for the future.

“Healthcare is inundated with data. It’s hard to imagine a more complicated ECM challenge, or one that is more important,” said Peter Ransome, president, FileSolve. “Navigating hybrid information processes and managing information accurately and efficiently are essential to improving outcomes and financial performance. FileSolve Healthcare Solutions is so important to healthcare because getting the right information to the right people at the right time can literally be a matter of life and death.”

Financial, patient and employee information, and vendor management can now be processed and managed with one cohesive set of solutions that implement easily. This includes critical patient data associated with diagnostic history, test results, medical images, payroll, accounts payable and receivable, physician and nursing notes, as well as insurance and billing records, manageable through a vendor neutral archive (VNA). All components of FileSolve Healthcare Solutions fulfill all legal obligations for compliance, retention, and security.

The suite consists of four major services and technology solutions that users can use together as one seamless synergistic package, or individually based on needs and budgets. The solutions include:

- » **FileSolve Healthcare Solutions RCM (Revenue Cycle Management):** a fully HIPAA-compliant system that improves continuity of care and reduces overall billing cycles by giving coders rapid access to content, and manages coding functions and automatically distributes work to coders based on their skill and availability.
- » **FileSolve Healthcare Solutions LockBox:** automatically processes and reconciles complex healthcare payments for improved cash flow and dramatic reduction of healthcare costs. Customers outsource mailroom and data capture functions to FileSolve's Document Automation Factory™, which aligns paper and electronic remittance data to a client's claims database.
- » **FileSolve Healthcare Solutions ROI (Release of Information):** automated release of digital capture of sensitive patient information that is stored in a secure cloud-based software-as-a-service (SaaS) application.
- » **FileSolve Healthcare Solutions ECM (Electronic Content Management):** through a partnership with Hyland Software, FileSolve offers OnBase as a means of providing customers with a robust enterprise-wide workflow solution that automates HR, accounting, HIM, and RCM workflows and securely manages information in one VNA for easy integration with leading HIS platforms.

Highly customizable, FileSolve Healthcare Solutions allow customers to master their information challenges by improving outcomes and meaningful use, eliminating errors, speeding cash flows for greater financial performance, and reducing costs.

"Carilion Clinic has utilized FileSolve's information management solutions for many years. We are very satisfied with the cost savings and efficiencies that have resulted from the FileSolve partnership," said Cindy M. Phelps, RHIA, director TSG/HIM, Carilion Clinic.

The solutions fully integrates with all of the leading practice management systems, including Allscripts, Cerner, Epic, McKesson, Meditech, and NextGen for complete HIM for organizations transitioning to a paperless environment or those with a complete EMR and EHR environment.

---

### Pricing and Availability

FileSolve Healthcare Solutions are available now directly from FileSolve. All applications are custom tailored and deploy in under 30 days. Additional product information is available at <http://filesolve.com/industry-solutions/healthcare/>.

Visit FileSolve at Booth #1741 to learn more about FileSolve Healthcare Solutions.

### About FileSolve

A leading provider of information governance solutions, FileSolve, is a division of Patterson Pope and headquartered in Charlotte, N.C. FileSolve's electronic content management (ECM) and business process outsourcing solutions and services address enterprise wide, complex document management needs. The company has served healthcare, commercial/industrial, financial, higher education, and government industries for over 40 years.

For more information, visit [filesolve.com](http://filesolve.com).

