

# FileSolve in the news



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## FileSolve Completes SOC 1 and SOC 2 Audits

*The American Institute of Certified Public Accountants' (AICPA) SOC audits ensure protection of critical information and secure data access*

CHARLOTTE, NC--(July 18, 2016) – FileSolve, a division of Patterson Pope and leading provider of information governance solutions, today announced its completion of The American Institute of Certified Public Accountants' (AICPA) Service Organization Control (SOC 1 and SOC 2) audits.

“Committing to SOC audits underscores FileSolve’s commitment to establishing well-designed and executed control objectives,” said Denny Hammack, CEO of FileSolve’s parent company, Patterson Pope, Inc. “Having the safeguards necessary to protect our clients’ critical information, along with secure access processes and procedures, are essential to our information management solutions. We are confident in assuring our clients the ultimate level of data protection.”

Federal regulations such as Sarbanes-Oxley, Gramm-Leach-Bliley and the Health Insurance Portability and Accountability Act (HIPAA) require corporations to audit the internal controls of their service providers. By undergoing these SOC audits, FileSolve now provides its clients with assurance that facilitates compliance with these and other regulations.

Statement on Standards for Attestation Engagements (SSAE) / SOC 1 reports on controls at FileSolve relevant to internal control over financial reporting. SOC 2 reports on the security, availability, and confidentiality principles, which establish certain criteria necessary to protect client information in a secure manner.

SOC 2 is the authoritative guidance that allows service organizations to disclose their control activities and processes related to operations and compliance in a uniform reporting format. The SOC 2 Type 2 Report includes a description of FileSolve security and availability processes and provides comprehensive reviews and tests of the company’s controls.

To perform the audits, FileSolve retained the services of KirkpatrickPrice, a PCI Qualified Security Assessor (QSA) and a licensed CPA firm.

### **About FileSolve**

A leading provider of information governance solutions, FileSolve is a division of Patterson Pope and headquartered in Charlotte, N.C. FileSolve’s enterprise content management (ECM) and business process outsourcing (BPO) solutions and services address enterprise-wide, complex information management needs. The company has served healthcare, commercial/industrial, financial, higher education, and government industries for over 40 years.

For more information, visit [filesolve.com](http://filesolve.com).