

# FileSolve in the news



October 2016

## FileSolve Announces the 2016 ECM Conference of the Carolinas

*Revised format to offer more opportunities for attendees to learn the many ways in which Enterprise Content Management (ECM) can improve business processes*

CHARLOTTE, NC--(October, 2016) – [FileSolve](#), a division of Patterson Pope and leading provider of information governance solutions, today announced the [ECM Conference](#) and its inaugural event - the [2016 ECM Conference of the Carolinas](#) (November 2, 2016, US National Whitewater Center, 5000 Whitewater Center Parkway, Charlotte, NC).

Businesses of all sizes and across all industries are doing much more with their digital enterprise, including turning to ECM as mission critical to success and survival, and exploring ways that information can speed workflows, improve compliance, and maximize human capital.

According to Kelly Green, director of ECM Solutions at FileSolve and founder of the ECM Conference, "Enterprise Content Management is revolutionizing the way people work. The ECM Conference is an exciting opportunity to interact with industry experts, get hands-on experience with the latest technology, and speak with local users who have addressed similar challenges."

This one-day conference was born out of the knowledge that helping people understand the significant role that technology plays in business processes is best shared by connecting people with industry experts and peers.

The ECM Conference is designed for content and records management, business process (accounts payable / receivable, human resources and other lines of business), and information technology professionals. Attendee titles include CIO / CTO, IT manager, project management, business analyst, records / imaging manager, scanning supervisor and document specialist. This free-of-charge conference consists of workshops, keynote and end-user panel presentations, networking, and exhibits and product demonstrations.

Attendees of the 2016 ECM Conference of the Carolinas will learn from the more than 20 industry experts representing a variety of organizations who will present how ECM can improve their business processes. They will also learn about the latest scanner and advance capture solutions, retention schedule management, and the role content and records management plays in compliance. For IT executives seeking information on cutting-edge solutions, the conference will cover topics related to IT infrastructure, storage / database optimization, share drive management, and mobile access.

## More Detailed Conference Topics and Registration

The breadth of ECM's integration across the enterprise is broad and spans specific functions, operations and lines of business. The ECM Conference will explore areas such as:

- **Business Process Automation**
  - » **Back office operations** – to reduce reliance on manual and paper-based processes to save time and money, improve customer service and ensure compliance; especially useful for accounts payable and human resources
  - » **Contract management** – for improved management of the contract lifecycle that minimizes risk
  - » **Business application integration** – leveraging information from one application to automatically launch processes (document creation, forms completion, workflow) that help end-users make critical business decisions faster and with accurate information
  - » **Workflow automation** – for better matching of tasks with employees
  - » **Business process outsourcing (BPO)** – to leverage economies of scale in non-core business processes
  - » **RFID** – for greater materials and asset management and tracking
- **Capture Technology** – includes high-volume production and mid-volume departmental capture, distribution capture, intelligent capture for accounts payable, and advance capture, which reduces costs by lowering labor and document handling costs, accelerates business process through automation, and improves service by ensuring employees have up-to-date, accurate information
- **Document Management** – enterprise cloud-based sharing, legacy content conversion, and mobile content management

Users will share their experiences

- Automating data collection from transaction content
- Enabling primary business applications with ECM functionality
- Developing strategic opportunities to outsource non-core business process - lockbox, invoice processing
- Using scanning as a new technology that improves productivity

Registration information is available at <http://ecmconference.weebly.com/register.html>

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### About FileSolve

A leading provider of information governance solutions, FileSolve is a division of Patterson Pope and is headquartered in Charlotte, N.C. FileSolve's enterprise content management (ECM) and business process outsourcing (BPO) solutions and services address enterprise-wide, complex information management needs. The company has served healthcare, commercial/industrial, financial, higher education, and government industries for over 40 years.

For more information, visit [filesolve.com](http://filesolve.com).



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